



Account Set-up Guide

Thank you for downloading Red Carpet Rewards, Illinois' Best Player Loyalty App! This quick reference guide will help you get your Red Carpet Rewards account created and verified so you can be on your

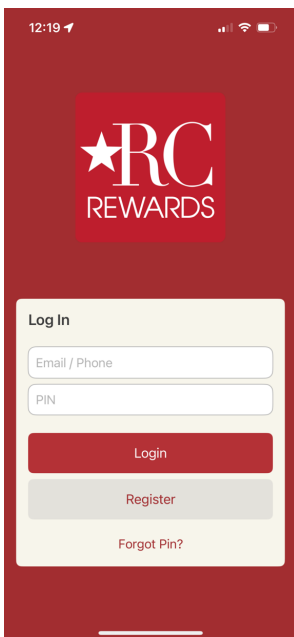
way to earning entries as soon as possible. Simply follow the steps in this document to get in the game and start earning entries for Red Carpet Rewards big-time prizes!

NOTE: for Red Carpet Rewards to function correctly, you must allow Location Services and have Bluetooth on!

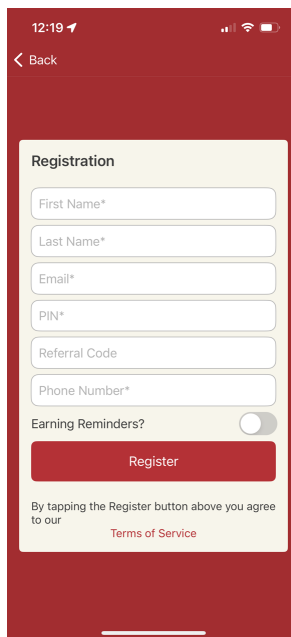
STEP 1: Download Red Carpet Rewards FREE from the App Store or Google play.



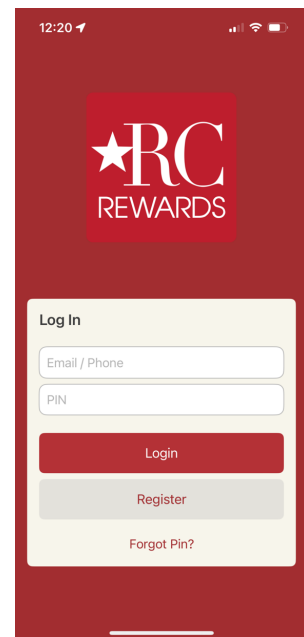
STEP 2:
Open the RCR app
Click on Register.



STEP 3:
Fill out the required fields and click Register.



STEP 4:
You'll be returned to the main screen. Input the email and PIN you just created and click Login.



Some restrictions apply. Must be 21 to play or redeem offers. Promotional rules available on request. If you or someone you know has a gambling problem, crisis counseling and referral services can be accessed by calling 1-800-GAMBLER (1-800-426-2537) or text "GAMB" to 833234. Individuals can enroll in the IGB Self-Exclusion Program at all of the IGB offices located at all casinos. Additional information can be found at igb.illinois.gov/help-for-problem-gamblers

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PRAIRIE STATE GAMING

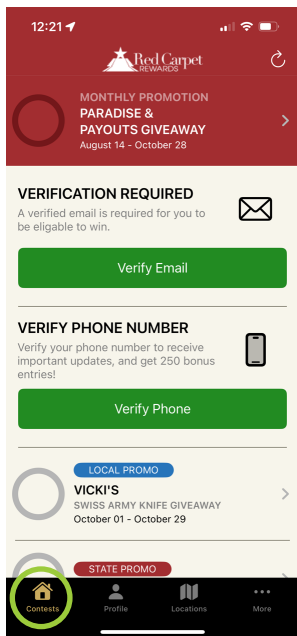


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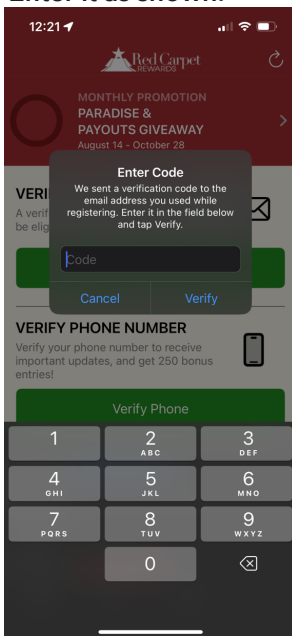


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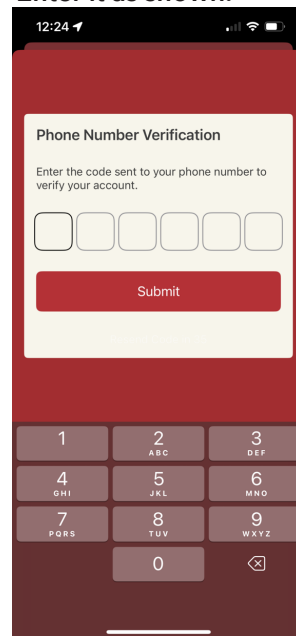
STEP 5:
Main screen appears and you must verify your email and phone number



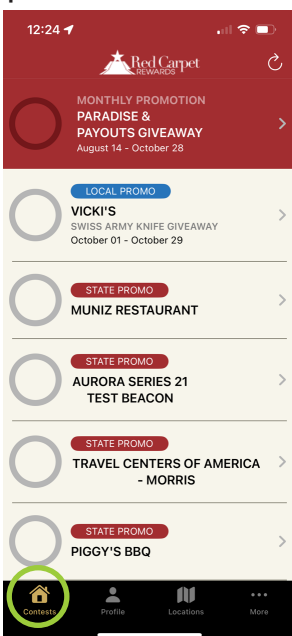
STEP 6:
After clicking "Verify Email" a code will be emailed to the email account you registered with RCR. Enter it as shown.



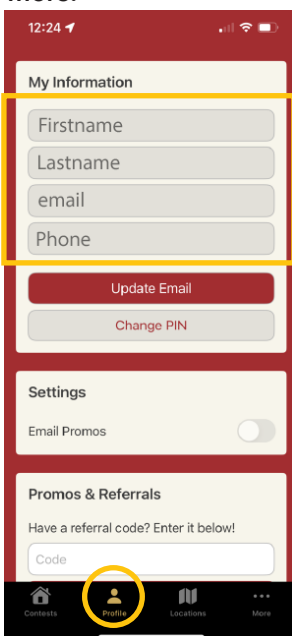
STEP 7:
Click on the "Verify Phone" button. A code will be texted to the phone number you registered with RCR. Enter it as shown.



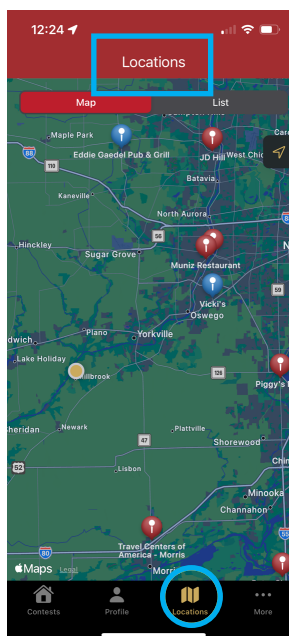
STEP 8:
Once verified, a screen like this will appear showing nearby Red Carpet Rewards promotions.



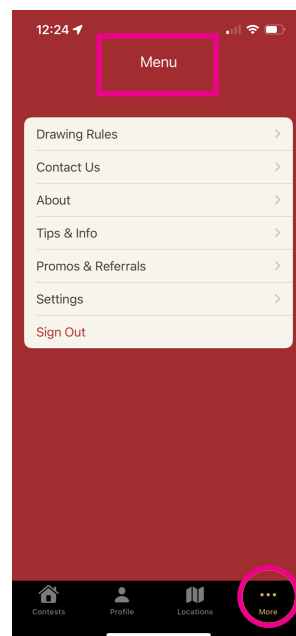
PROFILE SCREEN:
This is where you can view your information, opt-in to emails and more.



LOCATIONS SCREEN:
Look up nearby Prairie State Gaming locations to earn RCR entries.



MORE:
Under "More", you can view drawing rules and more.





Account Set-up Guide: FAQs

Frequently Asked Questions:

WHAT IS RED CARPET REWARDS?

Red Carpet Rewards is a loyalty program offered at Prairie State Gaming locations in Illinois. No cost to join. Enter to win cash and prizes just by showing up and checking in!

HOW DO I DOWNLOAD AND INSTALL THE APP?

Visit the Google Play Store or Apple App Store to download. Search 'Red Carpet Rewards'. You may also scan the QR posted in many of our partner locations. Visit our Locations page to find an establishment near you!

ARE THERE ANY RESTRICTIONS TO PARTICIPATE?

You must be 21+ to participate in our promotions and win prizes.

WHAT INFORMATION IS NEEDED TO PARTICIPATE?

Basic contact information is all we need. This includes: Name, Phone Number and Email. Rest assured that no information we collect is ever sold.

WHAT SETTINGS ON MY MOBILE DEVICE MUST BE "ON" IN MY SETTINGS FOR RCR TO FUNCTION PROPERLY?

Bluetooth and Location Services MUST be turned on for the app to work properly. Additionally, a strong Wi-Fi signal or data connection is required.

HOW DO I RECOVER OR RESET MY PIN?

If you lose or forget your PIN, you can try the reset option on the sign-in screen or you can contact our customer support for assistance by emailing psg-marketing@pennentertainment.com.

WHO DO I CALL IF I AM HAVING TROUBLE USING THE RED CARPET REWARDS APP?

Many of the employees at your local PSG establishment should be able to assist, but if a problem persists, please contact us by emailing psg-marketing@pennentertainment.com.

I AM AN EMPLOYEE AT A PRAIRIE STATE GAMING SLOTS LOCATION. AM I ELIGIBLE TO WIN PRIZES?

Unfortunately, employees of PSG locations are not eligible to win prizes. Owners of PSG locations as well as immediate family members of owners or employees are also not eligible to win prizes.

WHERE CAN I EARN ENTRIES?

You can earn entries at any local PSG location across Illinois. To find the nearest location, click the LOCATIONS icon in the app.

WHAT PRIZES CAN I WIN USING RED CARPET REWARDS AT PRAIRIE STATE GAMING LOCATIONS?

From cash and prizes to cruises and experiences, RCR lets you win big!

IS GAMBLING REQUIRED TO USE RCR?

No, our app is designed to allow all types of patrons to win great prizes. It's our way of saying thanks just for hanging out with us.

IS MY PERSONAL INFORMATION TRACKED OR SHARED BY USING THIS APP?

Per Illinois Gaming Board (IGB) Law, we will never track or sell your personal information. Please visit the IGB website for an in-depth description on this.
