

# RED CARPET REWARDS MOBILE APP LOYALTY RULES

Effective: January 1<sup>st</sup>, 2026

Prairie State Gaming, ("Prairie State Gaming," "we" or "us") started the Red Carpet Rewards Loyalty Program (the "Program") to recognize and reward our loyal Prairie State Gaming guests who patronize our Video Gaming Terminals and partner locations. We offer the Program at participating locations in the State of Illinois. By participating in this Program, you are agreeing to the following terms and conditions ("Rules").

## ELIGIBILITY

You may enroll in the program if:

- (a) You are a legal resident of the United States,
- (b) You are at least twenty-one (21) years of age at the time you enroll,
- (c) You have an active e-mail address,
- (d) You have an active phone number,
- (e) You are not a member of an Illinois gambling self-exclusion list, and
- (f) You are a human being. Only human beings may enroll in the program. No corporations, partnerships, limited liability companies, trusts, or other legal entities may enroll.

Participants are responsible for maintaining accurate and current contact information, including their e-mail address and phone number, to ensure eligibility for notifications, offers, and prizes. Prairie State Gaming is not responsible for any inability to contact a participant due to outdated or incorrect contact details.

Officers, directors, managers, owners, and employees of Prairie State Gaming, along with their respective parents, subsidiaries, affiliates, and related companies, as well as any others engaged in the development, production, execution, or distribution of this giveaway, and their immediate family members, and/or those living in the same household, are not eligible to participate or win.

Officers, directors, managers, owners, or any person of significant influence or control of a licensed establishment(s) participating in this promotion, as well as their immediate family members, and/or those living in the same household, are not eligible to participate or win.

Employees of a licensed establishment(s) participating in this promotion, as well as their immediate family members and/or those living in the same household, are eligible to win all prize types at any participating location except the establishment(s) where they are employed. Individuals who assist any location as unpaid or volunteer personnel are also subject to the same restriction and are not eligible to participate or win at the establishment(s) where they volunteer.

Immediate family members are defined as spouse, parent, child, sibling, or grandparent, whether biological, adoptive, step, or in-law.

Void where prohibited or restricted by law.

We do not anticipate having to limit the number of people who may enroll in the program, but we reserve the right to do so.

We do not charge a fee to enroll in or remain a member of the program.

All discrepancies or questions of eligibility will be resolved at the discretion of Prairie State Gaming and the licensed establishment(s).

## **ENROLLING**

To enroll in the Program, download the Red Carpet Rewards App (the "App") via the Apple app store or Google Play store and follow the steps below.

### Joining through the App:

1. Download the App on your smartphone;
2. Click the "Register" option and provide name, email address, phone number, and create a four-digit PIN;
3. Sign in with your e-mail address or phone number and input your four-digit PIN;
4. Click "Verify Email" - You will be sent a 6-digit code via email to verify your email address;
5. Click "Verify Phone" - You will be sent a 6-digit code via SMS to verify your phone number;
6. Start earning entries right away.

If you do not have a smartphone, you can enroll in writing by following the steps below.

### Joining or entering in writing:

1. Send a letter to "Red Carpet Rewards Registration, 49 W. Galena Blvd, Aurora, IL 60506 with appropriate first class postage affixed.
2. You must include your name, email address, physical address, phone number and date of birth.
3. State that you would like to receive your free entry and the name of the promotion.
4. One written entry may be submitted per day, per entrant.
5. No mechanically reproduced entries will be allowed, and only legible entries will be accepted.
6. No metered mail shall be allowed, and only one (1) entry per postmarked outer mailing envelope shall be accepted.
7. For written entries to be valid, they must be postmarked by the start date of the promotion itself at the earliest and must be postmarked five (5) days before the end of the promotion.
8. Subject to the other mailing envelope restrictions above, there is no limit to the number of Mail-in Entries per person.

## **PARTICIPATION**

To check in, the participants must have the app running on their phone with Bluetooth and location services turned on. A suitable internet connection must also be available.

Guests will earn a bonus entry for that promotion's drawing when they register for an account.

Guests will earn a bonus entry for that promotion's drawing each time they check in on a new day (Daily Bonus Entry).

There may be an entry multiplier on certain day(s) during some entry earning periods. See the App for details and rules for multiplier days.

Guests can request a free manual entry in writing for any drawing, as an alternate method of entry (AME). See details above.

Additional electronic entries for drawings will be earned based on the amount of time a customer is checked in at a participating location.

Guests will be checked out of a location when they leave, turn their phone off, close the app, or turn off Bluetooth and/or location services.

Prairie State Gaming / Red Carpet Rewards reserves the right to award bonus entries by distribution and the use of promotional codes.

Some drawings may be conducted at the state or regional level.

- (a) All entries will be eligible for any statewide drawings conducted as part of the Program, regardless of the region in which they were earned, subject to the earning period of the specific drawing.
- (b) Regional level entries will be eligible only for the drawings associated with the region in which they are earned. These entries will not carry over to drawings outside of the defined areas and will be subject to the earning period of the specific drawing.
- (c) Entries will not carry over from promotion to promotion.

For purposes of this Program, the definition of “regions” will vary by promotion and will be clearly stated in the official rules for that specific promotion.

There is no purchase necessary to participate, and a purchase will not increase your odds of winning.

Odds of winning in any drawing will be based on the number of prizes and the total number of eligible entries earned during the qualifying period.

No video game play is required to participate.

Prizes must be claimed at the participating Prairie State Gaming location where the prize is won or by redeeming through a third-party vendor via individual offer redemption.

## **KEEPING IN TOUCH WITH YOU**

As a part of the Program, Prairie State Gaming will send informational and promotional messages to the contact information that you provide as part of your registration, such as general or informative messages, drawing winner messages, messages informing you of improvements we make to the Program, new Rewards you may earn, Rewards you have earned that may be ready to expire, new functions and features of the app or Program, and events happening in Red Carpet Rewards locations. These communications may happen in the form of push notifications, in-app messages and/or email. We may find new ways of contacting you and we will inform you prior to any such changes.

We will use your contact information to keep in touch with you in the ways you select when you enroll in the program. If your contact information changes, or if you wish to change your contact information or the method by which we send you messages (including opting out of receiving push notifications and/or e-mail messages), please sign into the app and edit your notification settings in your profile.

## **CONTACTING YOU VIA PUSH NOTIFICATIONS**

After downloading the App and creating an account, you will be prompted to either allow or decline push notifications from the App. By opting in to push notifications, you ensure you never miss a special promotion, event, or announcement. You may opt out of receiving push notifications at any time; opting in is not required to become or remain a member of the Program.

## **PRIVACY POLICY**

We will use the information you provide us when you enroll and when you update your information in the manner described in this Privacy Policy. Specifically, we will use that information to facilitate your participation in the Program, to market and promote our products and services, and for other purposes related to our business. We will not sell your information to any third parties.

## **CHANGES TO THE MOBILE APP LOYALTY PROGRAM AND RULES**

We have the right at any time, with or without giving you prior notice, to:

- (a) End the Program and/or any specific Reward;
- (b) Change any Reward or other Program benefit we offer;
- (c) Change the requirements for earning a particular Reward;
- (d) Change the time you have in which to earn a particular Reward; and
- (e) Change any other feature of the Program.

To the extent permitted by law, when you enroll in the Program, you waive your rights under any law that may require us to obtain judicial permission to change these Rules or to end the Program.

We may change these Rules from time to time as we deem appropriate, with or without providing you prior notice of the change. If we change the Rules, then the revised Rules will be substituted for these Rules on the date the revised Rules go into effect.

## **RESTRICTIONS**

Each person that enrolls in the Program must enroll using a separate, unique App log-in information, and/or a unique e-mail address. Rewards are non-transferable and may not be shared with family members, friends or other Program members. Each eligible person may enroll for the Program only one time, i.e., one Program Account per person.

If any information you provide us with is not truthful, accurate and/or complete, we may block you from enrolling in the Program, or we may cancel your membership in the Program. Each person may have only one Program account. Each e-mail address used must be unique and belong to only one member in the Program. If Prairie State Gaming finds that you have created multiple Program Accounts, we may cancel all Program accounts you have created. Further, Prairie State Gaming may refuse to allow you to re-enroll in the Program.

## **HOW AND WHEN MEMBERSHIP MAY END**

You may cancel your Program Account and discontinue participation at any time. You may do so by deleting the App from your mobile device, submitting a request from your registered email address to [info@pennentertainment.com](mailto:info@pennentertainment.com), or by accessing the Profile menu within the App and selecting the "Delete Account" option. Upon receipt of your request—or upon confirmation of an in-app account deletion—Prairie State Gaming will deactivate your Program Account. Once deactivated, all Rewards and any other Program benefits you have earned will be forfeited.

We may cancel your Program Account if we determine that you are not eligible to be a member of the Program or that you have violated these Rules. We may cancel some or all your earned Rewards if we determine that you received the Rewards due to an error, through fraud or deception, or in any manner not consistent with these Rules.

## **APPLICABLE LAW**

All aspects of this promotion shall follow and be subject to applicable Illinois law, including but not limited to the Illinois Prizes and Gifts Act, the Illinois Video Gaming Act and all related laws, and any and all applicable Illinois Gaming Board rules and policies (the Applicable Laws), and must be compliant with the Applicable Laws at all times. Prairie State Gaming reserves the right to modify or cancel the Program to comply with Applicable Laws.

## **LIABILITY RELEASE AND HOLD HARMLESS**

By participating, Entrants:

(a) **Release of Liability.** Entrants release the Sponsor, the Illinois Gaming Board, participating locations and their employees, advertising and promotional agencies, prize suppliers, and each of their respective parent companies and each such company's officers, shareholders, directors, members, employees, licensors, dealerships, and agents (collectively, the "Released Parties") from any and all liability for any claims, costs, injuries, losses, or damages of any kind arising out of or in connection with participation in this promotion. This includes, without limitation, any unauthorized or illegal access to personally identifiable or sensitive information, and any claims related to the acceptance, possession, use, or misuse of any prize.

(b) **Hold Harmless Agreement.** Entrants agree that the Released Parties shall have no liability whatsoever and shall be held harmless by Entrants for any injuries, losses, or damages of any kind—including, but not limited to, death or property damage—resulting, in whole or in part, directly or indirectly, from participation in this promotion or from the acceptance, possession, use, or misuse of any prize (including any travel or activities associated with the prize).

(c) **No Warranties; Technical Issues.** Entrants acknowledge that the Released Parties have neither made nor are in any way responsible or liable for any warranty, representation, or guarantee—express or implied, in fact or in law—relative to any prize, including but not limited to its quality, condition, fitness for a particular purpose, or availability. Entrants further acknowledge that the Released Parties are not responsible for any incorrect or inaccurate information, technical failures of any kind, malfunctions, interruptions, unauthorized human intervention, or for any technical or human error that may occur in the administration of the promotion or the processing of entries.

## **DISCLAIMER**

Neither ©Apple nor ©Google nor any of their affiliates are a sponsor or co-sponsor of or in any way affiliated with the Promotions, Prizes or Drawings in this App or Promotion.